



PRICE LIST FOR ONSITE ASSISTANCE SERVICE

This price list refers to repair and assistance work with the dispatch of specialized personnel to the customer's site or premises and is valid till 31/12/2026.

This price list will be applied if the customer expressly requests additional service work or if the warranty conditions of the machine are not fulfilled or the warranty has expired and in case the customer does not have a valid Maintenance and Assistance contract.

PRICE LIST	
For normal business hours, waiting and travel for technical intervention or software assistance, remote and on site	93,00 €/hour
For normal business hours, waiting and travel for mechanical/electrical work	79,00 €/hour
Work over 10 hours per day will be increased of	50%
Night work (from 21:00 to 5:00) will be increased of	75%
Holiday work and weekend (Saturday and Sunday) will be increased of	75%
For travel by car or equipped van	0,85 €/km
Travel expenses (flights, car rent, taxi, accommodation, country cost, visa...)	Total reimbursement upon presentation of the invoice +10%
Day of rest during a working trip	250 € + 2 meals + expenses like above
Single meal	30,00 €
ORC working fluid – HFO-1	90,00 €/kg
ORC working fluid – HFO-2	95,00 €/kg
Any spare part	To be quoted
Packing and transportation costs of turbogenerator and/or spare parts	Total reimbursement of the expense + 20% of handling cost, against presentation of the invoice

The hourly cost indicated, overnight stay and single meal are for n.1 technician.

The statutory VAT must be added to the above prices.

Custom clearance service and possible duties are always excluded.

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